GIS approaches to Emergency Field Response at DOHMH

POINTS OF DISPENSING (PODS)

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New York City Department of Health and Mental Hygiene's
Office of Emergency Preparedness and Response (OEPR)

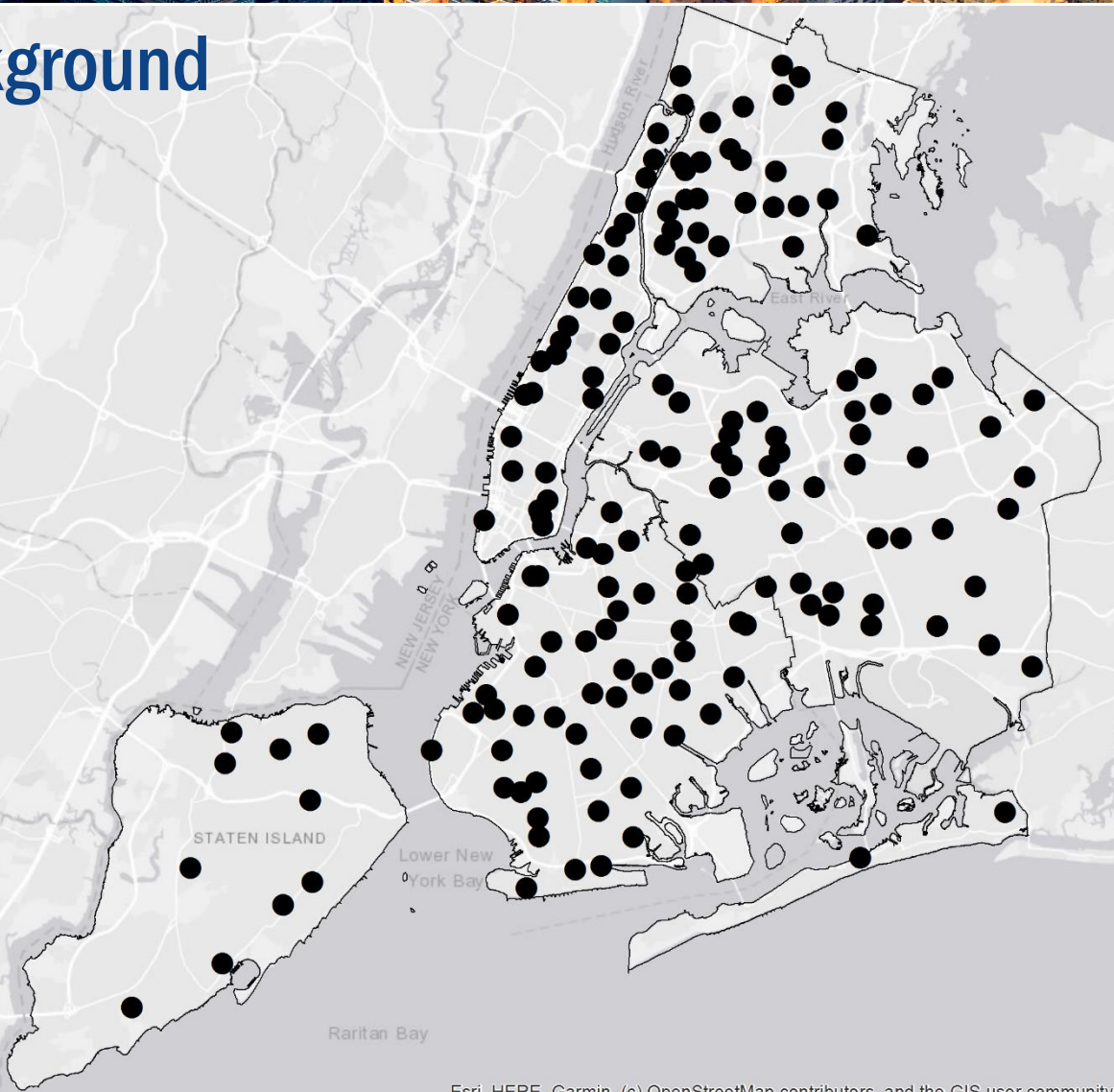# Emergency Field Operations – Topics to Discuss

▸ **POD Assignment**

- GIS assignment

- POD reporting

- Public sharing

POD Assignment Background

▶ **Points of Dispensing (PODs) are located strategically in all 5 boroughs**

▶ **165 active PODs**

▶ **Can serve the public during a health emergency**

▶ **DOHMH staff and volunteers are assigned to each POD**

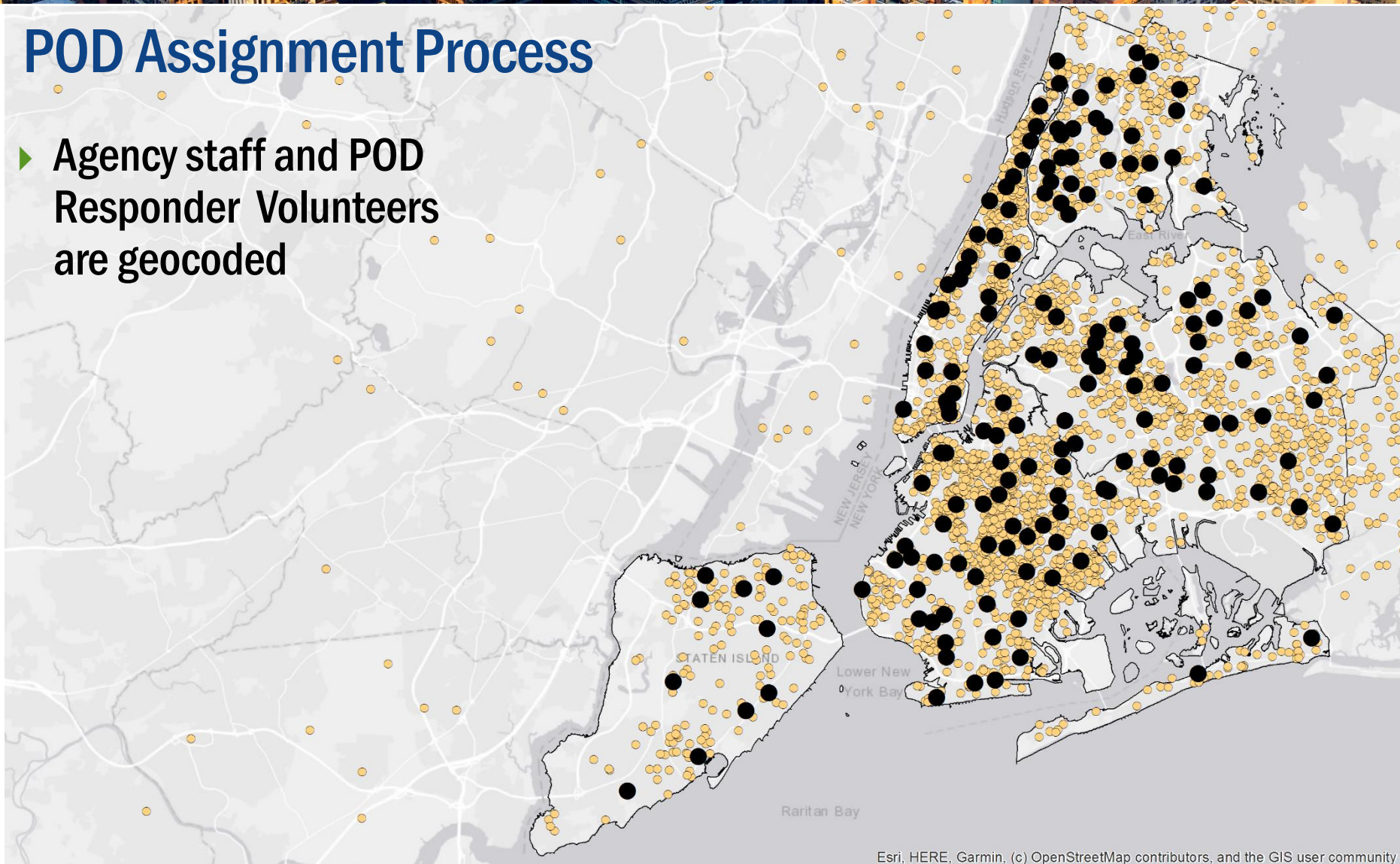# POD Assignment Process

▸ Agency staff and POD Responder Volunteers are geocoded

POD Assignment Process

▸ **Agency staff and POD Responder Volunteers are geocoded**

▸ **A python script that utilizes Network Analyst assigns staff**

 • Location Allocation

 • Closest Facility

▸ **NY State are assigned first**

Esri, HERE, Garmin, (c) OpenStreetMap contributors, and the GIS user community
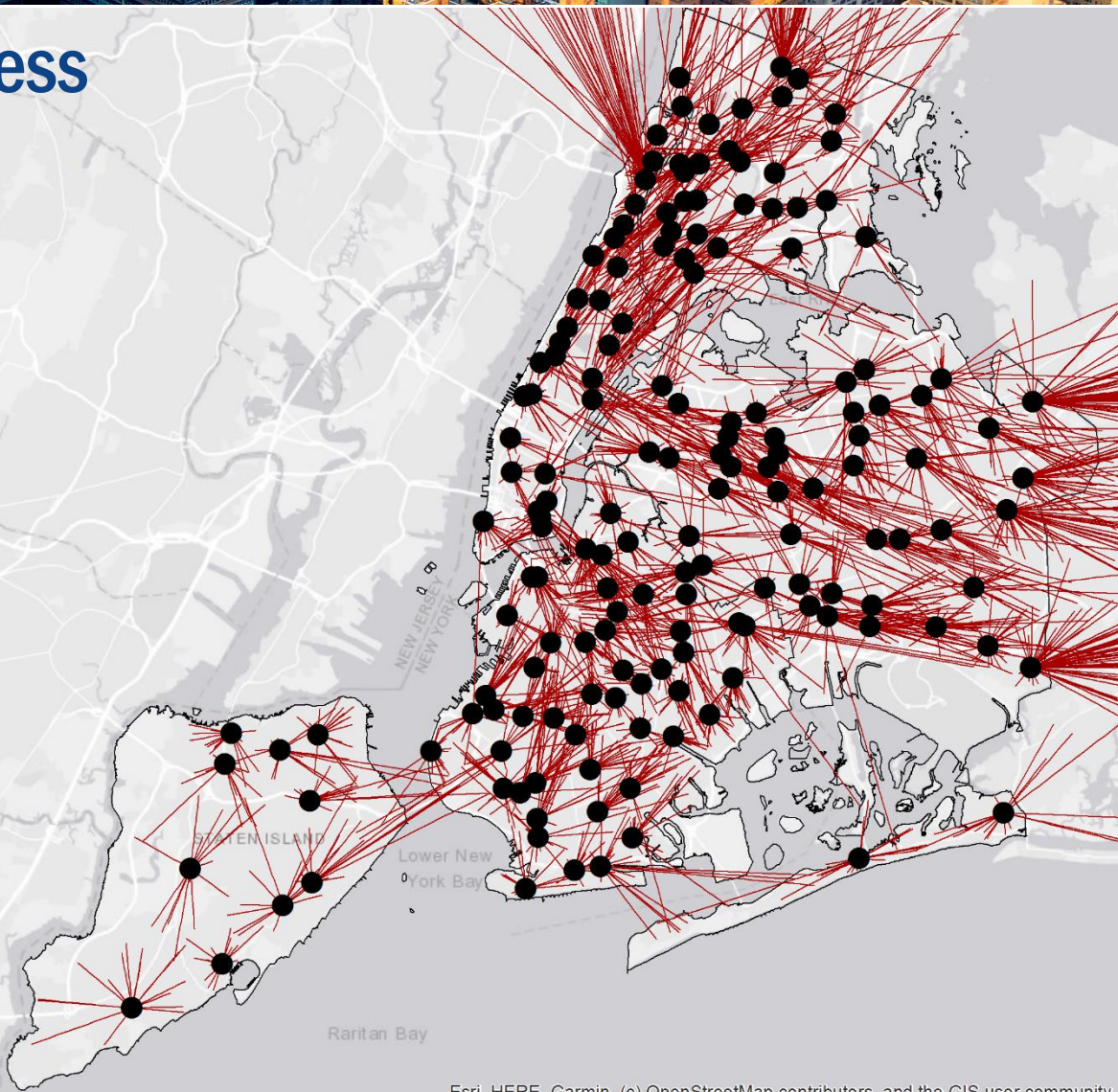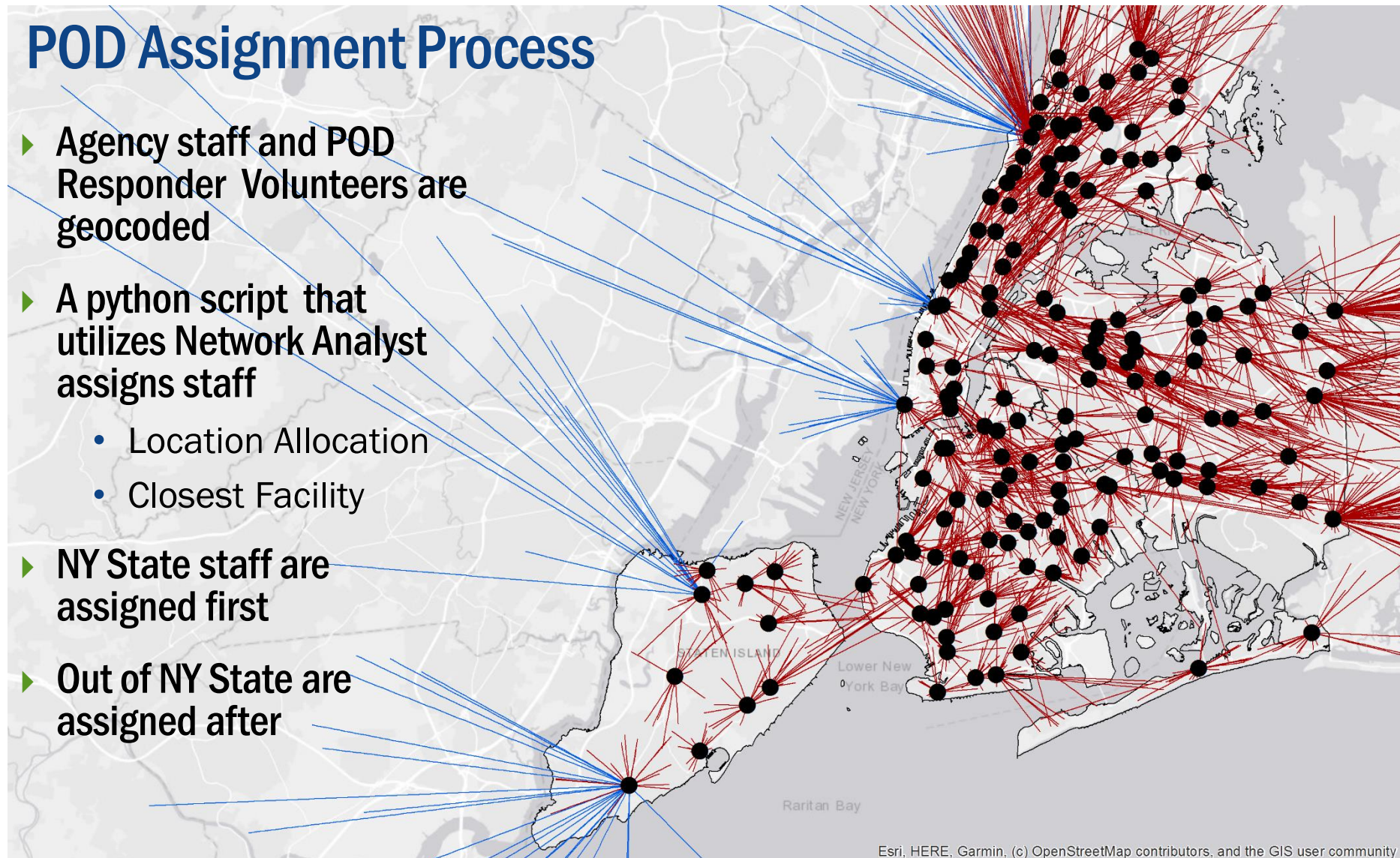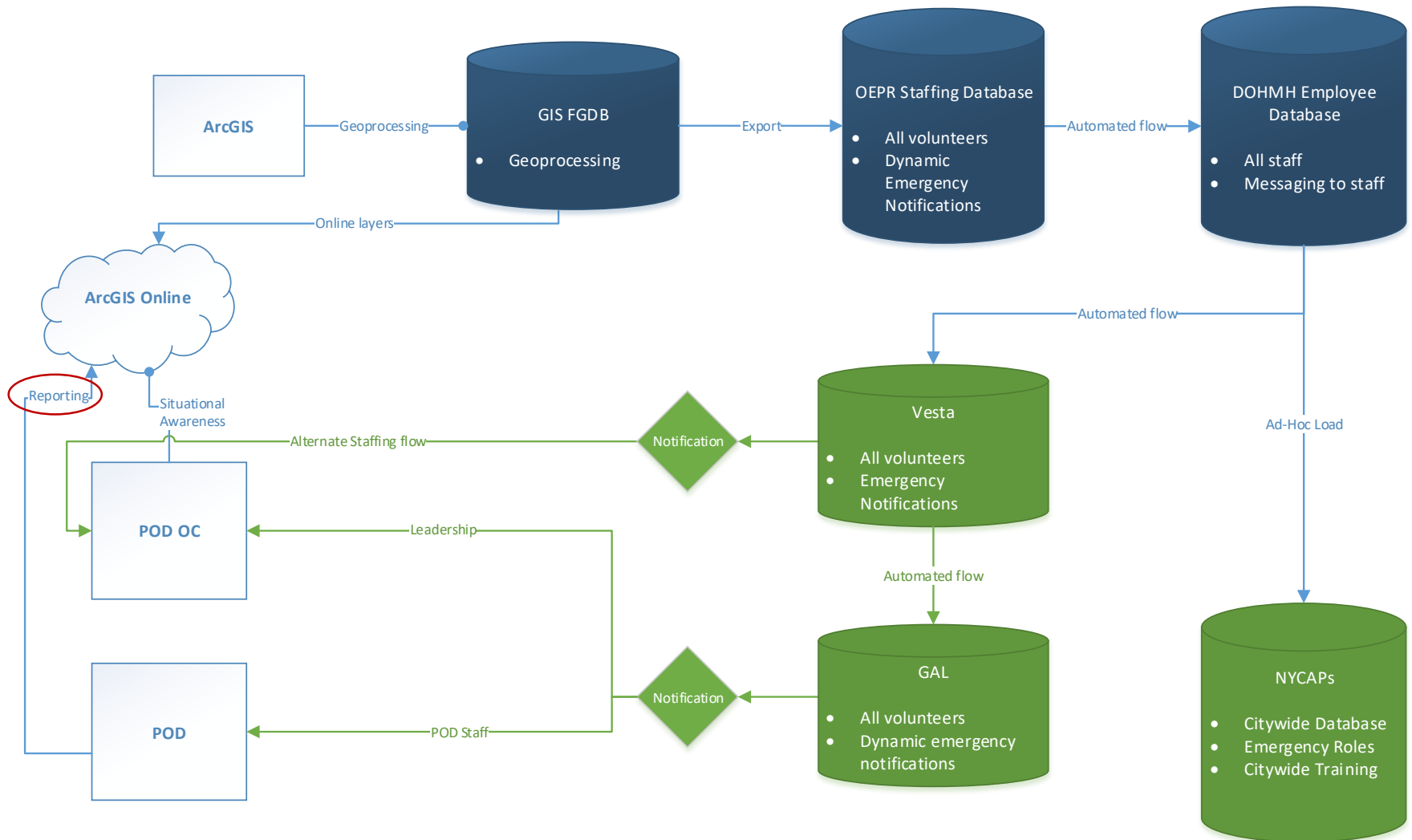
POD Assignment Process

- ▶ **Agency staff and POD Responder Volunteers are geocoded**

- ▶ **A python script that utilizes Network Analyst assigns staff**
  - Location Allocation
  - Closest Facility

- ▶ **NY State staff are assigned first**

- ▶ **Out of NY State are assigned after**

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POD Assignment Workflow

POD Management Tool Background

▶ **Staff are assigned to different roles at each POD site**

- Manage the ins and outs at the POD

- Trained to mobilize sites rapidly

- Stations under Administration Manager will report out to the POD Operations Center (POD OC)
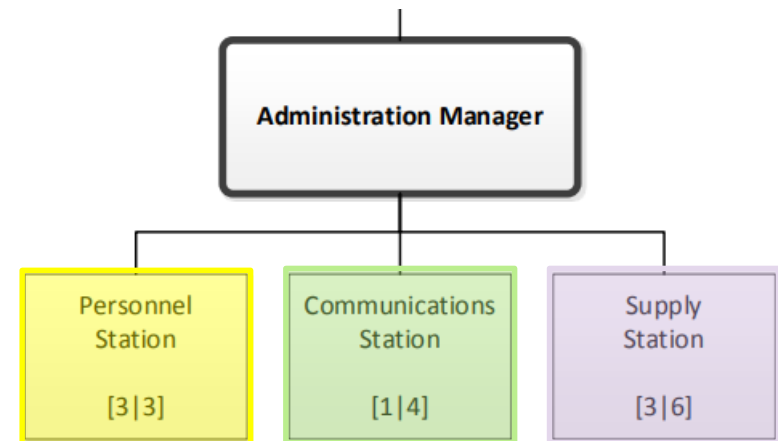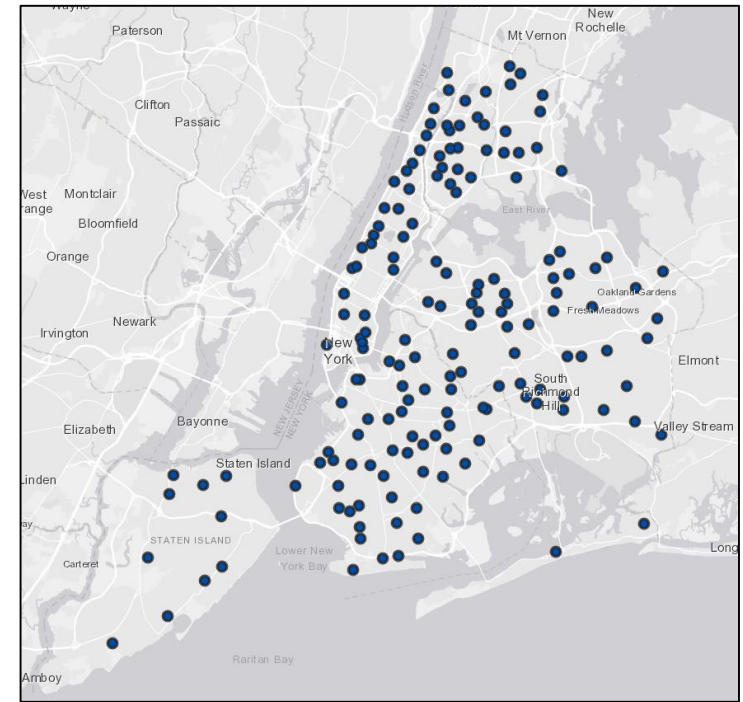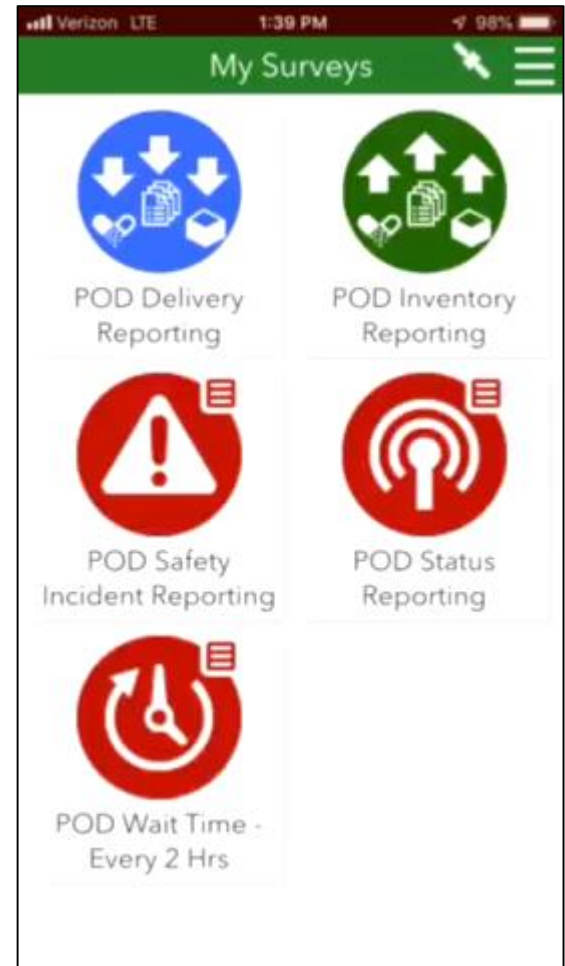
Survey123

▸ **Survey123 for ArcGIS is a form-centric application from ESRI that allows users to share and analyze survey information**

▸ **Works on smartphones, tablets, and the web**

▸ **POD Staff can download the application onto their device and download surveys to report out to the POD OC**
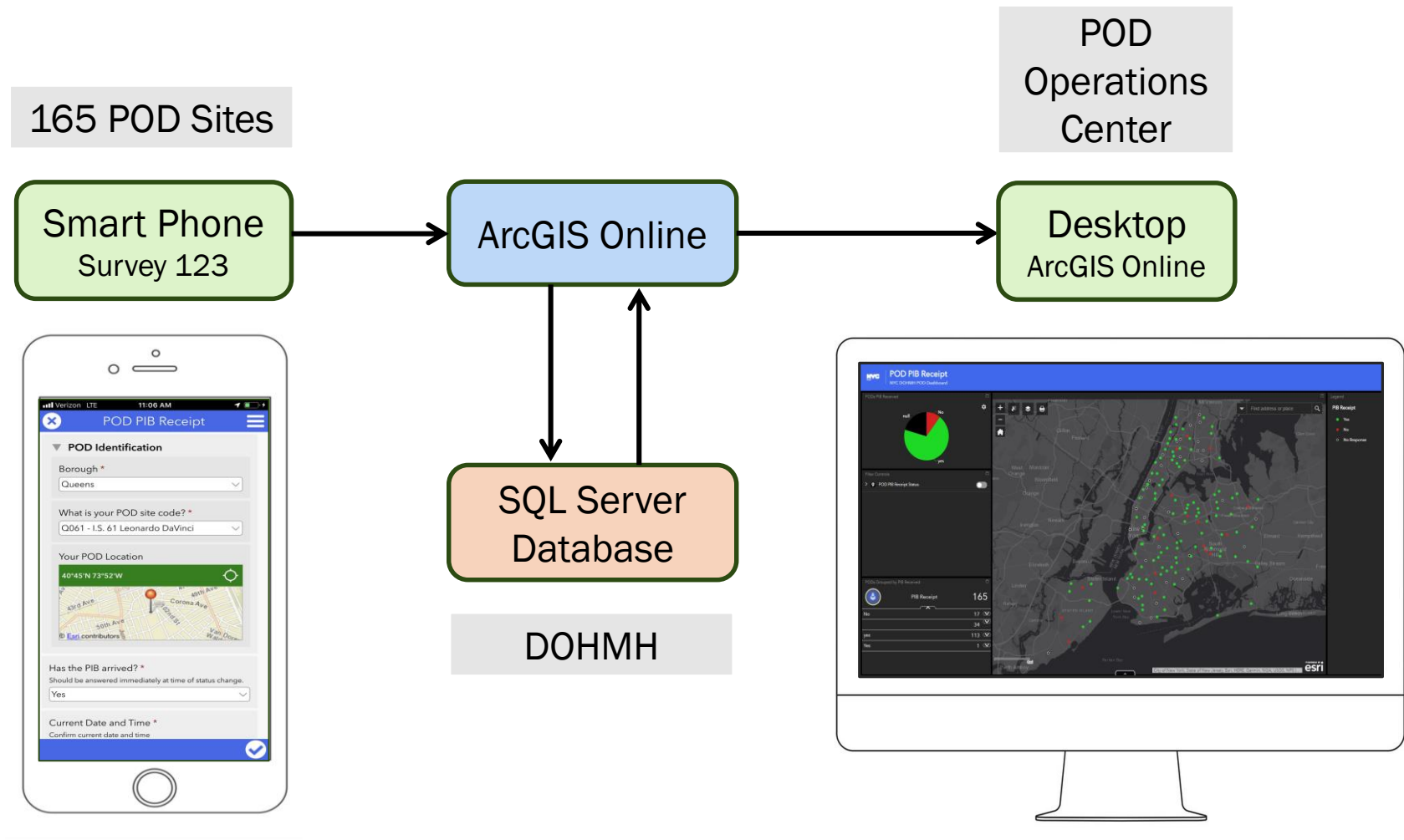
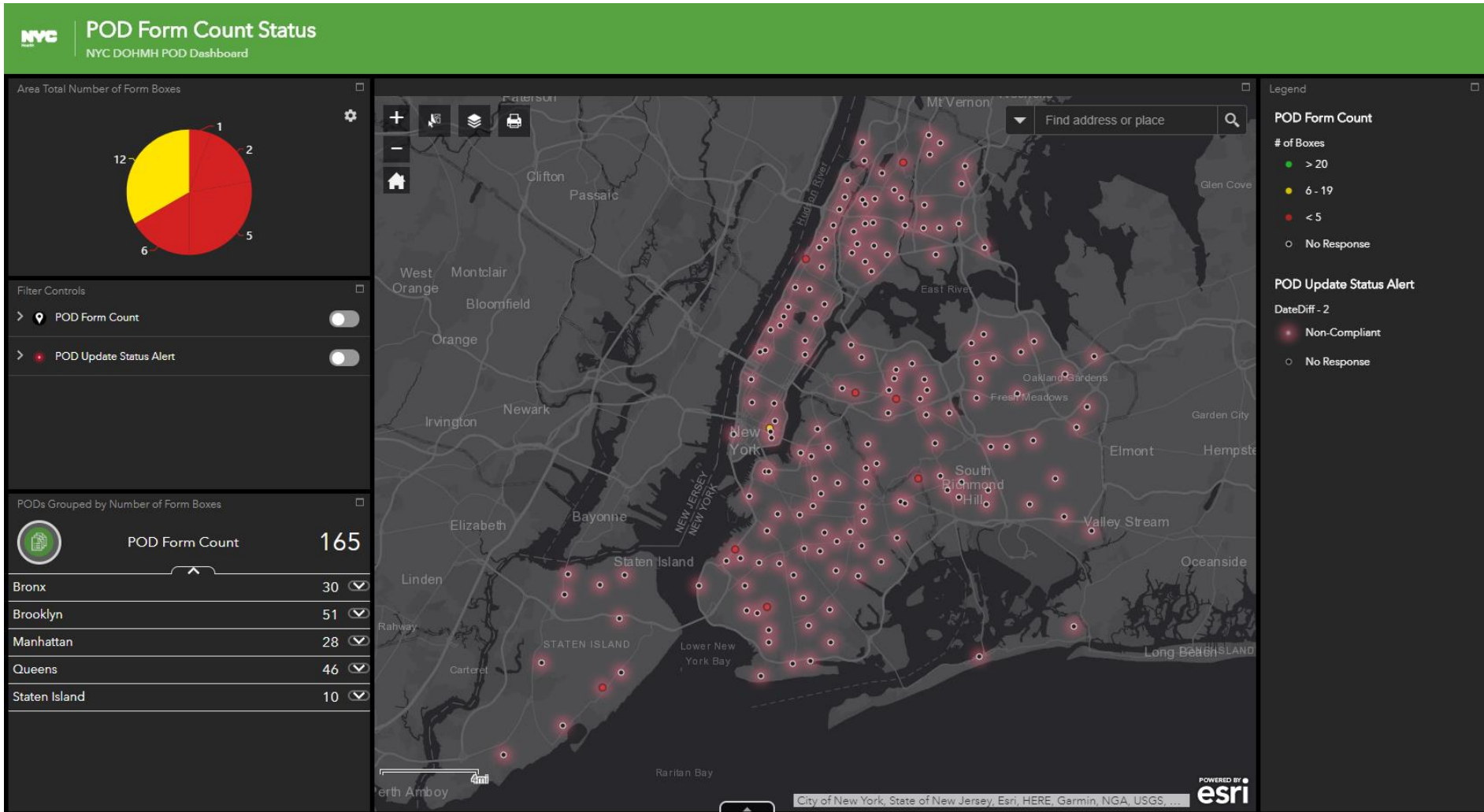▸ **Data can be collected without connectivity**
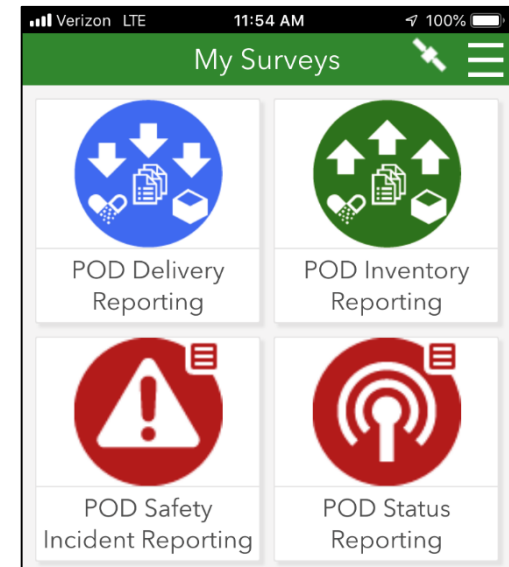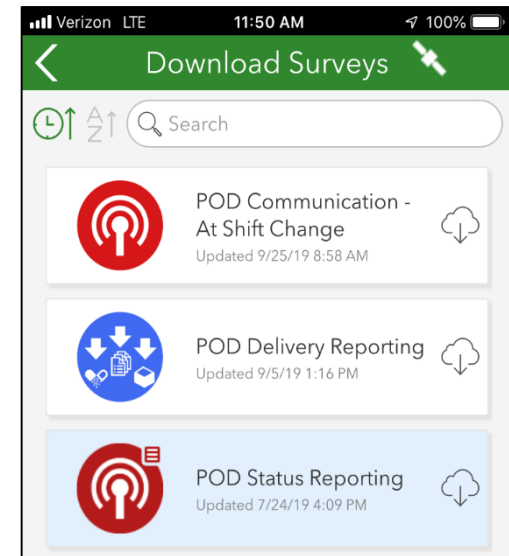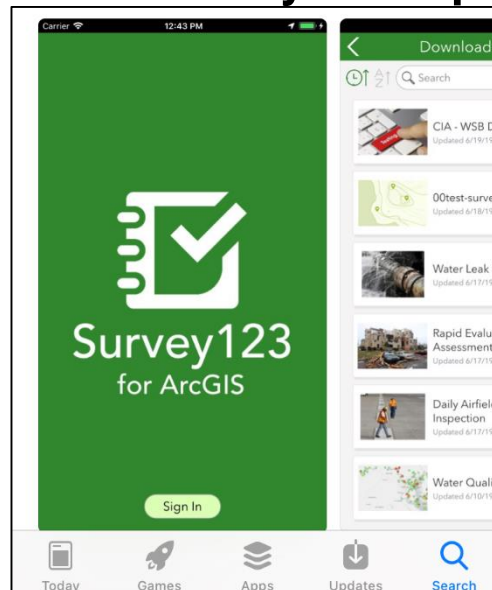
Survey123

▸ Users select the applicable tile from Survey123

▸ The event is controlled by the Operations Center and is not editable

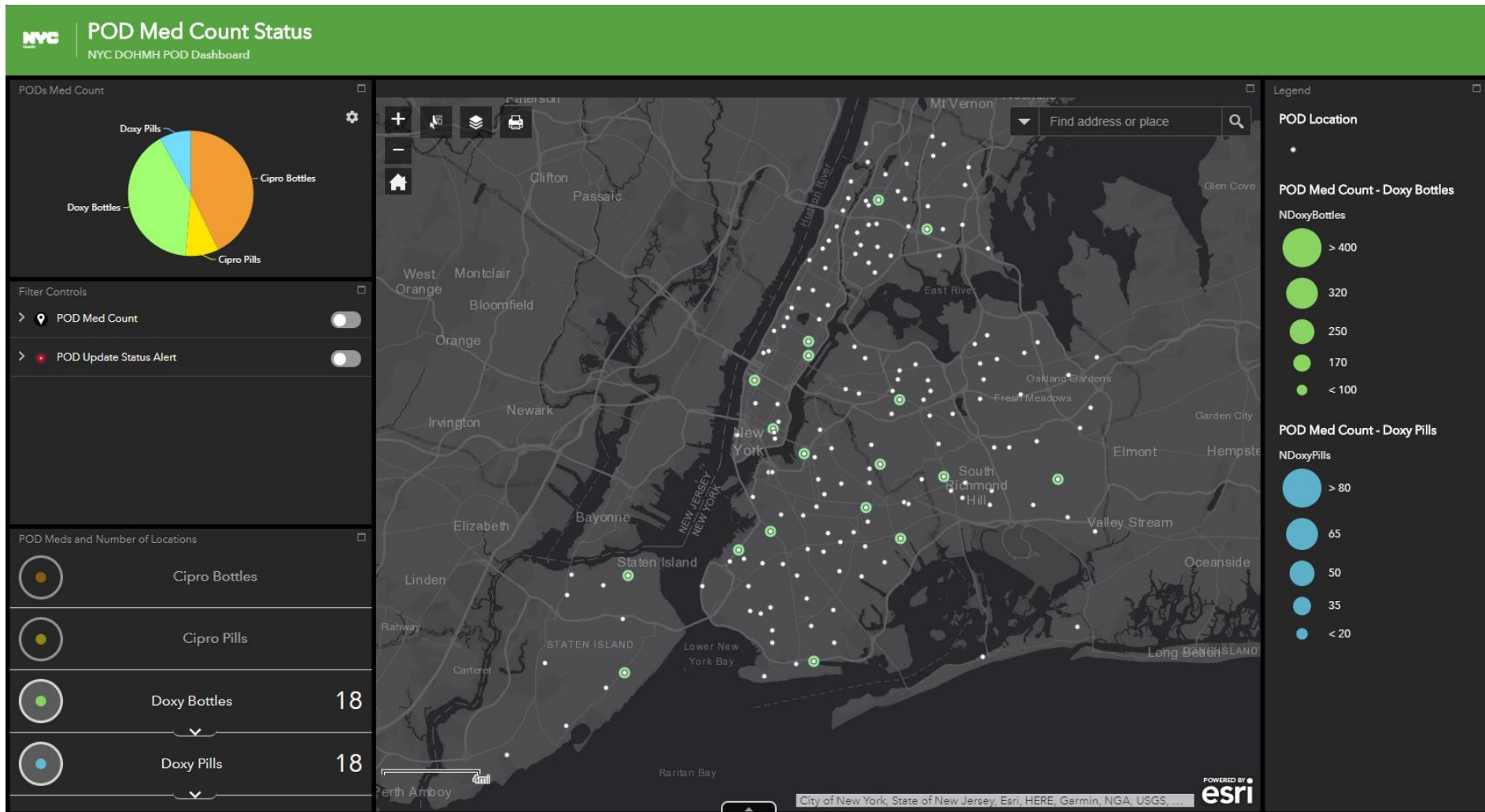▸ The borough and POD are selected

▸ Reporting is conducted

Data Flow

165 POD Sites

POD Operations Center

Smart Phone
Survey 123

ArcGIS Online

Desktop
ArcGIS Online

SQL Server
Database

DOHMH

Form Count Dashboard

Med Count Dashboard

How do we share data with the public?

August 1, 2014: Point of Dispensing staff distributes medication during a preparedness exercise.

POD Locator (Phase I Complete!)

▸ **Public facing web app, linked on the DOHMH site**

▸ **Allows members of the public to search and find POD Sites near them**

▸ **Can view information such as operations status and wait time**

POD Locator (public facing)

- Production: https://maps.nyc.gov/pods/
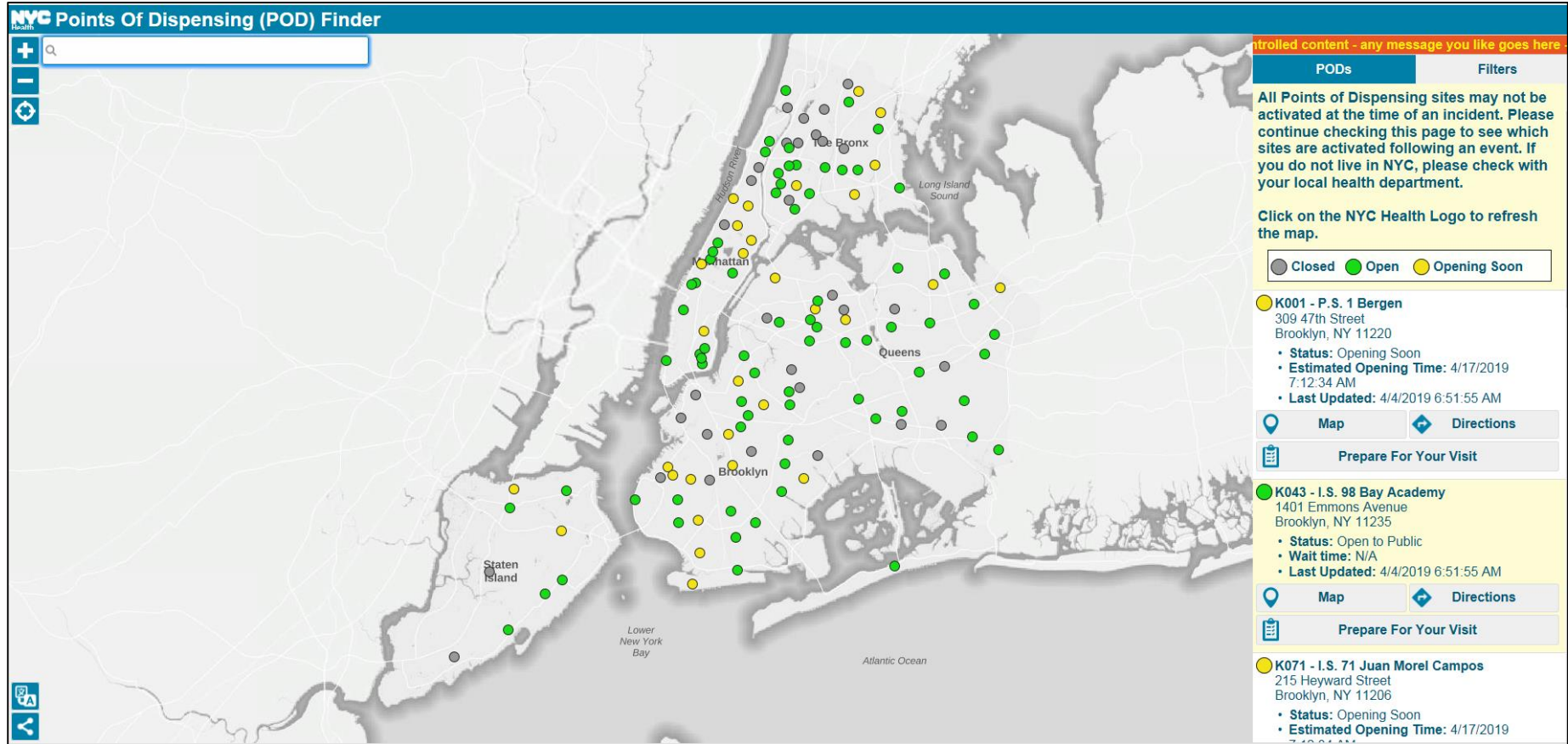
Future Steps

▸ **POD Assignment**

- Apply a more equity based framework for POD placement
- Recruit from City Agencies

▸ **Forms:**

- Consolidate forms for ease of use
- Revise forms as operating plans evolve
- Incorporate notification structure for users

▸ **Dashboards:**

- Aesthetic updates, optimize widget selection
- Annual process of User Acceptance Testing

▸ **POD Locator Tool:**

- Incorporate 11-60 day planning

Questions?